Privacy and security incidents that expose sensitive customer data have become an inevitable part of doing business in today’s world.

Attacks on your company’s infrastructure become more sophisticated with advancing technology – malware, ransomware, phishing schemes – while human error continues to be a leading source of incidents such as lost laptops, misdirected emails, and misplaced paper files.

Luckily, today’s security solutions are rising to match this threat with an ecosystem of sophisticated products and services designed to protect and manage sensitive corporate data. A well-developed privacy and security governance program includes the use of tools such as:

- **Governance, Risk, and Compliance Platforms (GRC):** providing content management, workflow management, reporting and relational data models.

- **Security Information and Event Management Solutions (SIEM) or Managed Security Service Providers (MSSP):** providing a holistic view of IT security, with centralized storage to detect, log, analyze, and correlate security threats and trends.

- **IT Ticketing Systems:** allowing IT teams to notify multiple stakeholders in the remediation process, track and document the investigation of the event, and assign roles for remediation.

- **Industry Agnostic Data Loss Prevention (DLP) solutions, and industry-specific technology solutions:** providing software that detects, identifies, monitors, and controls sensitive data leaving a network.

Each of these systems play their part in the incident response process, coming together to provide the detection, tracking and analysis of privacy and security events.

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**I’ve Detected an Incident...Now What?**

These tools are excellent for knowing when an incident has taken place, but what happens when the security or privacy incident involves the exposure of regulated data? At the end of the day, after the detection and tracking of an event, privacy and security teams find themselves on their own in determining if an event is notifiable, and if so, which state, federal and regulatory bodies require notification – and by when?

Enter Radar®, a innovative SaaS-based incident response management platform, that automates and simplifies assessment of privacy and security incidents, ensuring compliance with federal and state breach laws. Radar
complements the security and privacy incident management ecosystem and is designed to close the loop on incident response, taking the information gathered in privacy and security systems and providing the next step: guidance to determine if an incident is a breach, whether it is notifiable, which regulatory bodies must be notified, and by what date.

**How Radar Works**
The Radar Breach Guidance Engine™ leads users through an intuitive workflow that profiles and scores data privacy and security incidents and generates incident-specific notification guidelines to help ensure compliance with federal and state laws.

- **Step-by-step guidance:** The Radar Breach Guidance Engine™ and purpose-built workflow guides users through a process for profiling and scoring any data privacy or security incident to determine whether the incident is a data breach.

- **Automated plan for response:** The Radar assessment generates an incident-specific response plan and notification guidance according to relevant data breach notification laws (including GDPR), along with required documentation to support an organization's burden of proof obligation under breach laws.

- **Reliable and up-to-date:** Radar is current with federal, state, and international data breach regulations — including GDPR.

**SaaS Solution for Integrated Systems**
The Radar platform is offered as a SaaS application, which is critical to keeping our solution up-to-date with constantly changing state and federal breach notification laws.

As a means to complement the detection and management of incidents identified through existing security and privacy tools, Radar provides a REST API that allows clients to automate the creation of incidents in Radar for risk assessment and regulatory guidance.

**Radar’s Privacy and Security Certifications**
Radar has been issued a SOC 2 Type II report, a comprehensive certification demonstrating the ability to keep sensitive data secure. Radar has also certified with the Privacy Shield Framework, signifying our commitment to comply with EU data protection requirements when transferring personal data between the United States and the European Union in transatlantic commerce.

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- **Regulated data**

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- **Regulated data**

Example Radar assessment, showing jurisdiction and incident-specific regulatory guidance based on data sensitivity and incident severity.

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RadarFirst’s award-winning incident response management software is trusted by organizations in heavily regulated industries to reduce risk and simplify compliance with global data breach laws, including the EU GDPR.

Learn more at radarfirst.com.